



AVEVA™ Work Tasks 2023 SP1

Patch Readme

AWT2023SP1-Patch01

May 2024

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Contact information

AVEVA Group Limited
High Cross
Madingley Road
Cambridge
CB3 0HB. UK

<https://sw.aveva.com/>

For information on how to contact sales and customer training, see <https://sw.aveva.com/contact>.

For information on how to contact technical support, see <https://sw.aveva.com/support>.

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AWT2023SP1-Patch01

Software Requirements

Apply the patch on the following products:

- AVEVA Work Tasks 2023 SP1
- AVEVA Work Tasks 2023 SP1 + Hotfix version 8.1.2030.1
- AVEVA Work Tasks 2023 SP1 + Hotfix version 8.1.2030.2

Before You Apply Patch

Before you run the patch executable file, take backup of the following:

- Databases associated with the installed version of AVEVA Work Tasks.
- Custom activities defined in AVEVA Work Tasks. You need to add these file details manually after the patch is applied.
- Customizations done to the files in Locales, Web, and WorkflowElements folders. You need to apply the customizations again to the newly created files after the patch is applied.

Installation Instructions

Steps to apply the patch

Follow the instructions below to apply the latest patch.

1. Copy the **AWT2023SP1-PATCH-8.1.2030.3.exe** file to the server or client computer where AVEVA Work Tasks 2023 SP1 is installed.
2. If the executable (.EXE) files available in this folder are blocked, perform the following steps to unblock them.
 - a. Right-click the .EXE file and then click **Properties**.

The **Properties** dialog box appears.

- b. Under the **Security** section in the **General** tab, click **Unblock**.
The .EXE file is unblocked.
 - c. Repeat steps *a* and *b* to unblock the other .EXE files.
3. Run the **AWT2023SP1-PATCH-8.1.2030.3.exe** as an Administrator.

Note:

- Run **AWT2023SP1-PATCH-8.1.2030.3.exe /S** in the command prompt to install in Silent mode.
 - The **AWT2023SP1-PATCH-8.1.2030.3.exe** will return the following results:
 - 0 - If the installation procedure is successful
 - 1 - If the installation procedure failed
 - 2 - If multiple instances of **AWT2023SP1-PATCH-8.1.2030.3.exe** are running
-

Steps to be executed manually

If there are any errors while executing the above steps, perform the following steps manually:

1. Stop the following AVEVA Work Tasks services:
 - **AVEVA Work Tasks - Client Service**
 - **AVEVA Work Tasks - Advance Server Service**
 - **AVEVA Work Tasks - Communication Service**
 - **AVEVA Work Tasks - Task Scheduler**
 - **AVEVA Work Tasks - Mobile Notification Service**
 - **AVEVA Work Tasks - Workflow Engine**
 - **AVEVA Work Tasks - Quickflow Status Monitor (if applicable)**

On an Enterprise Edition version, ensure to stop the **AVEVA Work Tasks - Advance Server Service**.

On a client machine, ensure to stop the **AVEVA Work Tasks - Client Service**.

On a client machine which is connected to an Advanced server, ensure to stop the **AVEVA Work Tasks - Advance Server Service** and **AVEVA Work Tasks - Client Service**.

2. To stop IIS, run **Command Prompt** as an **Administrator**, type **iisreset /stop**, and then press **Enter**.
3. Delete the *AVEVAWorkTasksTemp* folder from *C:\Windows\Temp*.
4. Delete the AVEVA Work Tasks cache files and folders from
C:\Windows\Microsoft.NET\Framework64\v4.0.XXXXX\Temporary ASP.NET Files.
5. Run the **AWT2023SP1-PATCH-8.1.2030.3.exe** as an Administrator.
6. Clear the Browser cache for the changes to reflect. To clear the Browser cache, perform the following:

- a. Under **Browsing history**, click **Delete**.
The **Delete Browsing History** dialog box appears.
- b. Clear the **Preserve Favorites website data** check box.
- c. Click **Delete**.
The browsing history is deleted.

7. Clear the cache from the other browser types.

New Enhancements

Patch 8.1.2030.3

- The email template for Task Activity has been improved to facilitate responses through relevant links.

Resolved Issues

Patch 8.1.2030.3

- Form intermittently shows a spinning circle.
- The **Export** button is not visible in the Grid when only one record is present, the **Dynamic Page Size** property is set to **Yes**, and **Consider Available Height** is set to **Yes** or **Height** is specified.
- Unable to obtain an access token for configuring SMTP in the Central Configuration for a prompt-disabled SMTP Server.

Hotfix 8.1.2030.2

- The login for the AVEVA Work Tasks Pro App was not functioning with numeric user name when using a client license.

Hotfix 8.1.2030.1

- Unable to logout from the AIM repository when AIM is installed on different machine.

Known Limitations

Not Applicable.